

SAP Holland, located at Oekelsebaan 23
4881 NE Zundert, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.sapholland.nl Oekelsebaan 23
4881 NE Zundert 0031-765990590

Personal data that we process

SAP Holland processes your personal data by using our services and / or by providing it to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website
- List of contact details of the customer via an app
- Internet browser and device type
- Bank account number

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via info@sapholland.nl, then we will delete this information.

For what purpose and on what basis we process personal data

SAP Holland processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To call or e-mail you if necessary to carry out our services
- inform you about changes to our services and products
- Give you the opportunity to create an account
- To deliver goods and services to you
- SAP Holland analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.
- SAP Holland also processes personal data if we are legally obliged to do so, such as information that we need for our tax return.

Automated decision-making

SAP Holland does not take decisions based on automated processing on matters that can have (significant) consequences for people.

How long we store personal data

SAP Holland does not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

- (Category) personal data> This data is retained for 7 years, unless a request is submitted for removal.
> The reason for this is to facilitate the SAP Holland process.
- First and last name> These data are retained for 7 years, unless a request is submitted for removal.
> The reason for this is to facilitate the SAP Holland process.
- Address details> These data are retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- Telephone number> These data are retained for 7 years, unless a request is submitted for removal.
> The reason for this is to facilitate the SAP Holland process.
- E-mail address> This data is retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- IP address> This data is retained for 7 years unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- Other personal data> These data are retained for 7 years, unless a request is submitted for removal.
> The reason for this is to facilitate the SAP Holland process.
- Data your activities our website> These data are retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- Data about your surfing behavior across various websites (eg because this company is part of an advertising network)> This data is retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- List of contact details of the customer via app> This data is retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- Internet browser and device type> This data is retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.
- Bank account number> These data are retained for 7 years, unless a request is submitted for removal. > The reason for this is to facilitate the SAP Holland process.

Sharing personal data with third parties

SAP Holland will not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. SAP Holland remains responsible for these processing operations.

Cookies, or similar techniques, that we use

SAP Holland uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. SAP Holland uses cookies with a purely technical functionality. These ensure that the website works properly and

that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements.

SAP Holland collects IP addresses to analyze them with the aim of optimizing the SAP Holland website.

On your first visit to our website we have already informed you about these cookies and asked permission for their placement.

You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

For an explanation, see: <https://www.digitaltrends.com/computing/how-to-delete-cookies/>

Cookies are also placed on this website by third parties. These are for example advertisers and / or social media companies.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by SAP Holland and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@sapholland.nl.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

SAP Holland also wants to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/contact-us>

How we protect personal data

SAP Holland takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not secure or that there are indications of abuse, please contact our customer service or via info@sapholland.nl